GENERAL TERMS AND CONDITIONS OF CONTRACT

1.0 Definitions

In these General Terms and Conditions of Contract (hereinafter referred to as the "Terms and Conditions"), the following terms shall have the following meaning:

- "Supplier": any supplier of Goods and/or Services under an Agreement;
- "Customer": the party with whom the Supplier entered into an Agreement;
- "Agreement": the specific written sales and/or service contract or acknowledgement of order, with appendices, between the Supplier and the Customer, including these Terms and Conditions, which form an integral part thereof;
- "Services": any services like jobbing, erection, installation, commissioning, technical assistance, inspection, advice, repair, overhaul and/or maintenance that the Supplier has undertaken to provide, whether or not subsidiary to Delivery of Goods and regardless of their appellation;
- "Goods": any goods the Supplier has undertaken to supply, including software and/or hardware, spare parts, certificates and/or documentation required for proper Performance;
- "Acceptance Protocol": the document to be issued and signed by both parties, which shall constitute evidence that the Goods delivered and/or Services provided have been found to be in accordance with an Agreement;
- "Delivery": the delivery of the Goods, as agreed between the Supplier and the Customer;
- "Performance": the provision of Services and/or the supply of Goods by the Supplier;
- "Contract Price": the price to be paid to the Supplier in connection with the Delivery of Goods and/or provision of Services under the Agreement;
- "Personnel": all personnel either directly or indirectly employed or hired by the Supplier, including representatives of the Supplier and/or subcontractors, and all hired personnel, including skilled and unskilled personnel, the necessary devices, implements and auxiliary means, in particular the tools for the assistant personnel and hoisting gear of sufficient capacity (including operating staff), scaffolding etc., as well as cleaning, packing and lubricating materials.

2.0 General

2.1 These terms and conditions shall apply to all Goods and Services of Supplier.

2.2 These Terms and the Agreement can be amended and supplemented only if such amendment or supplement has expressly been agreed in writing.

2.3 The Agreement replaces all prior oral and written agreements with respect to the subject matter of the Agreement.

2.4 Supplier's offers are without engagement.

2.5 No terms or conditions delivered with or contained in any Customer document including acknowledgements, acceptances, specifications or similar documents will form part of the Agreement, and Customer waives any right which it might have to rely on such terms or conditions.

2.6 The Agreement is conditional on obtaining of all relevant export licenses.

2.7 The Supplier shall be entitled to subcontract or assign any part of its rights and obligations set out in the Agreement.

3.0 Obligations of the Customer

The Customer warrants that the Supplier will be able to commence Performance immediately upon arrival of Supplier's Goods or Personnel and continue Performance without interruption or hindrance. For this purpose, the Customer shall, before the arrival of Supplier's Goods or Personnel, make all arrangements necessary, whether or not expressly agreed, to ensure that the work can commence at the agreed date and continue without interruption or hindrance.

3.1 Technical, Safety and Storage Assistance

3.1.1 If Performance takes place at the premises of the Customer, the Supplier shall take all reasonable measures necessary for the prevention of accidents at its premises. The Customer shall inform the Supplier in writing at least 7 days before commencement of any work of any particular safety precautions applicable to Performance and shall ensure that the person responsible for safety at the Customer's premises is present during Performance. The Supplier is entitled to refuse or suspend Performance if the safety of its Personnel are not sufficiently guaranteed.

3.1.2 In addition to article 3.1.1, the Customer shall, at no charge, provide the Supplier with all assistance the Supplier reasonably requires, including but not limited to skilled and unskilled personnel, the necessary devices, implements and auxiliary means, in particular the tools for the assistant personnel and hoisting gear of sufficient capacity (including operating staff), scaffolding etc., as well as cleaning, packing and lubricating materials. Furthermore, the Customer shall supply heating, lighting, water and electricity and their connections in sufficient capacity and quantity as well as welding gas and other working requirements in so far as these are not to be provided by Supplier as set out in the Agreement.

3.1.3 The Customer shall at all times bear responsibility for the storage of all Goods delivered, including Spare Parts and other materials, in a dry, closed and secure room on site or in its vicinity, in accordance with normal practice and/or the instructions issued by the Supplier. Prior to the commencement of work or installation of the Goods, they shall be checked by the Customer, in order to make sure that the Goods are complete and undamaged. Goods lost or damaged during storage shall be replaced or repaired at the expense of the Customer.

3.2 Documentation

3.2.1 The Customer warrants that all documents and licenses required in connection with the import and export of the Goods and/or Personnel.

3.2.2 The Customer shall, at no charge, provide the Supplier timely with any information reasonably required in connection with the Agreement, including but not limited to relevant technical documentation, logs, inspection reports and import licenses.

3.2.3 The Customer shall keep any information received from the Supplier strictly confidential, and shall use such information solely for the performance of the Agreement. All information provided by the Supplier shall be returned by the Customer to the Supplier on Supplier's request.

3.3 Intellectual Property Rights (IP-rights)

3.3.1 All IP-rights which come to the knowledge of the Customer during the contract, will at all times remain vested in and the property of the Supplier and will be returned to the Supplier upon request or immediately upon fulfilment of the contractual obligations of both the Customer and the Supplier.
3.3.2 All IP-rights produced or developed by or on behalf of the Customer for or during the Contract, are hereby transferred and assigned to the Supplier which transfer and assignment the Customer hereby consents. The Customer shall at the request of the Supplier perform any act, if any, required by the applicable law to perfect the transfer of IP-rights to the Supplier. The Customer hereby transfers in advance all future IP-rights ("Future IP-rights") to the Supplier, which transfer is hereby accepted by the Supplier. To the extent that the law does not permit transfer in advance of the Future IP-rights, the Customer will, upon the establishment of any Future IP-rights and at the request of the Supplier, perform any act required for the transfer of the Future IP-rights. The Customer hereby grants the Supplier an irrevocable power of attorney to perform in the name of the Customer all acts necessary to transfer the IP-rights.

3.3.3 In the event parties decide to deviate from the term and conditions as laid down in the paragraphs 3.3.1 and 3.3.2, and/or agree in writing that the (Future) IP-rights or any part thereof will be transferred and assigned to the Customer, the Customer will give the Supplier a perpetual, worldwide, exclusive, royalty-free and non-transferable license for the use, including but not limited to exploitation, publication and copying, of the IP-rights or any part thereof.

4.0 Terms for Performance

4.1 Place of Performance

The place of Performance shall be stated in the Agreement. In case the Agreement does not specify a place of Performance, such place shall be determined by the Supplier at its discretion after consulting the Customer.

4.2 Times of Performance

4.2.1 Time(s) or periods of Performance shall be stated in the Agreement. Any time or period of Performance that differs from the Agreement shall only be binding if they have been agreed upon by the Supplier in writing. If Performance is to take place during a specific and fixed period of time by the expiry of which Performance is deemed to be completed, any such period will not commence until all contractual obligations of the Customer have been met, all payments due have been made, security desired by the Supplier has been put up and/or any other preconditions have been fulfilled.

4.2.2 In case the Agreement does not specify the time of Performance, such time shall be determined by the Supplier at its discretion after consulting the Customer. If the Agreement does specify the time of Performance, the date of Performance shall be an estimate only.

The Supplier shall make every reasonable effort to complete Performance at the date set forth in the Agreement.

4.3 Delay in Performance

4.3.1 If Performance is delayed due to (i) any act or omission of the Customer or (ii) the Customer failing to perform any of the obligations mentioned in article 3 of these Terms and Conditions, the Supplier is entitled to extend the time of Performance by a reasonable period which is at least equal to the period of time caused by such delay. Furthermore, it is expressly agreed that the Supplier shall have the right to extend the time of Performance in the event that (i) the Supplier has not received the advance payment (or other contractual payment) as stipulated in the Agreement, or (ii) the Customer has not provided security that complies with the requirements in the Agreement.

4.3.2 Any additional costs arising from delay which are attributable to the Customer shall be borne by the Customer.

4.3.3 In case Performance is delayed by the Supplier due to reasons attributable only to the Supplier, a reasonable grace period of no less than two weeks shall apply. Thereafter, the Customer shall be entitled to claim liquidated damages of 0.5% for each completed week of delay, calculated only on the value of the delayed Goods. Liquidated damages shall in no case exceed 5% of the value of the delayed Goods. Liquidated damages shall only be due if the Customer proves that the delay caused actual damage and the amount of the loss suffered can be substantiated. Liquidated damages shall be the Customer's only remedy for losses incurred as a result of delay in Performance. Damages other than liquidated damages are explicitly excluded.

4.3.4 In case of any occurrence, either foreseeable or not, beyond the reasonable control of the Supplier or any of its sub-Suppliers, which prevents the Supplier from Performance ("Force Majeure"), the date of Performance will be extended at a minimum by the Force Majeure period. Cases of Force Majeure include but are not limited to fire, war or warlike acts, riots, insurrection, floods, earthquakes and other natural disasters, epidemics, quarantine measures, strikes, lockouts, requisioning, restriction of foreign currency transfer, transport restrictions, and restrictions in the issue of permits for the Personnel, importation and exportation of Goods, tools and/or materials.

4.4 Special Provisions for Delivery of Goods

4.4.1 The Customer shall have no right to reject or refuse Delivery or acceptance of Goods due to minor defects which do not prevent the normal operation of the Goods, provided that the Supplier agrees to remedy such defects after the Delivery of the Goods, in compliance with the Agreement.

4.4.2 Unless expressly set forth in the Agreement, all Goods shall be delivered Ex Works (Incoterms® 2010), excluding packaging, Supplier’s premises in League City, Texas.

4.4.3 In the event that dispatch or collection of the Goods at the designated place of delivery is delayed for reasons beyond Supplier's control, the Supplier shall be entitled to store the Goods at the expense of the Supplier in a warehouse of Supplier's choice. Upon storage, Delivery shall be deemed completed and the risk for the Goods shall transfer to the Customer accordingly.

4.4.4 Unless otherwise agreed upon, the Supplier shall be permitted to deliver the Goods in partial shipments. Each shipment may be invoiced separately, in which case the Customer shall pay the separate invoices as part of the total Contract Price.

4.4.5 Any alteration of regulations either by Governments or Classification Societies after the moment on which the Supplier and the Customer entered into the Agreement, can never be a ground for liability of the Supplier.

4.5 Special Provisions For The Provision of Services

4.5.1 General Terms of Service and Working Hours

4.5.1.1 Performance shall be considered completed when (i) the Supplier has notified the Customer that the provision of Services has been completed and the Acceptance Protocol signed; or (ii) eight days have elapsed from the time the Supplier notified the Customer as above and Customer has neglected to inspect the Services within this time and/or failed to notify Supplier in writing of its approval or rejection; or (iii) the Customer commences, without the approval of the Supplier and during the term of Performance, the use or the operation of the Goods on which the Services were provided.

4.5.1.2 Unless expressly otherwise agreed upon in the Agreement, Services shall be provided in accordance with the Supplier’s Standard Rate Sheet.

4.5.1.3 Supplier’s Personnel will be guided, if possible, by the operational conditions at the Customers premises and by the climatic conditions of the country.

4.5.2 Additional Obligations of the Customer for the Provision of Services

4.5.2.1 During Performance, the Supplier is entitled to replace the Personnel delegated by him by other qualified Personnel.

4.5.2.2. In case of accidents or illness of Supplier's Personnel, the Customer shall provide the necessary (professional) assistance.

4.5.2.3 Any waiting time for which the Supplier is not responsible, will be charged to the Customer as normal working time.

4.5.3 Transfer of Risk

4.5.3.1 In so far as no special agreement is made, the risk of the accidental destruction or deterioration of the Services as a whole or of self-contained parts will be transferred to the Customer at the moment the Supplier notifies the Customer of the completion of the provision of the Services. If a trial run or start up are agreed
upon, the transfer of risk shall take place upon completion of successful trial run or trial.

4.5.3.2 Objects and materials made available by the Customer will be taken in charge by the Supplier in accordance with the scope of agreements made for this purpose. The risk of accidental destruction or deterioration of these objects and materials shall remain with the Customer; for damage to these objects and materials for which the Supplier is responsible, article 7 shall apply.

4.5.3 Should the provision of Services or the trial run or seatrial be interrupted, stopped or delayed for reasons beyond Supplier’s control, the risk of accidental destruction or deterioration of the Services provided shall be transferred to the Customer during the period of the interruption, stoppage or delay.

5.0 Retention of Title

5.1 All Goods delivered by the Supplier, shall remain Supplier’s property until the Customer has fulfilled all its obligations under the Agreement and under any previous agreement between the Customer and the Supplier.

5.2 Until the moment property has been transferred to the Customer in accordance with the previous paragraph, the Customer shall take no actions (like combining the Goods delivered, either in production or in storage, with other goods, or transferring, selling or encumbering them in any respect, or taking them into another country) which could jeopardize or terminate the Supplier’s property rights. Furthermore, the Customer shall take all actions reasonably required in order to protect the Supplier’s rights, and shall immediately return the Goods to the Supplier if requested by the Supplier.

6.0 Limited Warranty

6.1 General

The following paragraphs shall apply to all warranties provided by the Supplier insofar as articles 6.2 and 6.3 do not contain differing stipulations applicable to the specific type of warranty.

6.1.1 Any warranty to be provided by the Supplier shall be strictly limited, at Supplier’s discretion, to either repair or replace, at its premises or at a local premises and during normal working hours, defects due to poor workmanship, use of defective materials or defective design, provided these defects have been reported to the Supplier in writing during the warranty period and within 7 days from when the Customer knew or should reasonably have known of the defects.

6.1.2 Successful parts which have been replaced shall be made available to the Supplier upon request and shall be deemed property of the Supplier from the moment those parts are exchanged.

6.1.3 The warranty provided does not cover any defect due to or connected with: (i) any materials or components or design provided by or on behalf of the Customer, (ii) the negligence or other improper acts or omissions of the Customer, its employees or agents or other third parties, (iii) improper installation and alterations carried out without Supplier’s prior written consent. In particular, the warranty provided does not cover any defects that are caused by or connected with normal wear and tear, the use of unsuitable materials by the Customer or which are caused by any use, maintenance, service or operation of the Goods delivered or services provided, which is not in conformity with Supplier’s manuals, instructions or which is otherwise not in accordance with good engineering practice.

6.1.4 Supplier’s warranty obligation does not include ancillary costs. Ancillary costs include but are not limited to cranes, electricity, scaffolding, assisting work, docking, demounting, mounting and travel and boarding costs of Supplier’s Personnel. If the warranty obligation has to be carried out at a location outside Houston, Texas, the Supplier bears only the material costs and the costs of working time required under normal conditions, as would be incurred when the warranty obligation would have been carried out in Houston, Texas. The Customer shall bear the costs for travelling, travelling time, waiting time, day and night allowances, and tariff expenses as well as costs that are to be borne by the Supplier in accordance with the terms of this General Terms.

6.1.5 No warranty obligation will be enforceable by the Customer until the Supplier has received payment of the Contract Price in full.

6.2 Warranty for Goods Delivered

6.2.1 The warranty period ends 12 (twelve) months after the date on which: (i) the Goods have been taken into use; or (ii) a trial run or seatrial has been conducted; or (iii) the Acceptance Protocol has been signed; or (iv) 18 (eighteen) months after Delivery of the Goods, whichever comes first.

6.2.2 No new or additional warranty shall be available for Goods repaired or replaced according to article 6.1 of these Terms and Conditions.

6.2.3 No warranty shall be available for Goods other than Goods produced, supplied and/or installed by the Supplier.

6.3 Warranty for Services Provided

6.3.1 The Supplier warrants Performance will be in a workmanlike manner in accordance with generally accepted industry practices. Any additional warranty with respect thereto is explicitly excluded.

6.3.2 Claims by the Customer for damage to the object(s) upon which the Services were performed, are governed by article 7 of these Terms and Conditions.

6.3.3 Warranty for infringements of intellectual property rights

6.3.4 In case the Goods or Services infringe any third party’s intellectual property rights, Supplier’s sole obligation shall be to, at its discretion, either procure the right for the Customer to continue to use the Goods, or to alter the Goods to make them non-infringing.

6.4 Warranty Disclaimer

OTHER THAN AS PROVIDED IN THESE TERMS AND CONDITIONS, THERE ARE NO EXPRESS WARRANTIES AND THERE ARE NO IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

7.0 Liability & Indemnification

7.1 Supplier’s liability whether in contract, tort or otherwise is strictly limited to the warranty obligations as set out in article 6 of these Terms and Conditions or in the case of delay damages as set out in article 4.3.3.

7.2 Supplier’s liability shall in all cases be strictly limited to (1) the amount of the Contract Price, or (2) the amount which is paid out under Supplier’s liability insurance policy, whichever is the lesser.

7.3 In no event will the Supplier be liable for any indirect, exemplary, or consequential damages, including but not limited to lost profits, lost data, environmental damages, docking costs and mounting and demounting costs regardless of the form of action, whether in contract, torts or otherwise.

7.4 Customer shall defend, indemnify, and hold harmless Supplier and its Parent Company, their respective Subsidiaries, Affiliates, Successors, and Assigns and their respective directors, officers, Shareholders, and employees from and against any Loss, Injury, Death, Damage, Liability, Claim, Deficiency, Action, Judgment, Interest, Award, Penalty, Fine, Cost, Fees (including Import and Export customs fees), or Expense (including reasonable attorney and professional fees and costs, and the cost of enforcing any right to indemnification hereunder and the cost of pursuing any insurance providers) (“Claims”) arising out of or occurring in connection with the Agreement and/or arising from any act or omission of the Customer or its employees or agents, including but not limited to: (i) any misuse or modification of the
11.3 Claims shall be heard by a single arbitrator, unless the claim amount exceeds $250,000, in which case the dispute shall be heard by a panel of three arbitrators. The arbitrator(s) shall be familiar with the commercial law of the State of Texas.

11.4 The place of arbitration shall be Houston, Texas.

11.5 Hearings will take place pursuant to the standard procedures of the Commercial Arbitration Rules that contemplate in person hearings. Time is of the essence for any arbitration under this agreement and arbitration hearings shall take place within 90 days of filing and awards rendered within 120 days. Arbitrator(s) shall agree to these limits prior to accepting appointment.

11.6 The arbitrators will have no authority to award punitive or other damages not measured by the prevailing party’s actual damages, except as may be required by statute. The arbitrator(s) shall not award consequential damages in any arbitration initiated under this section. The prevailing party shall be entitled to an award of reasonable attorney fees. The award of the arbitrators shall be accompanied by a reasoned opinion.

11.7 Except as may be required by law, neither a party nor an arbitrator may disclose the existence, content, or results of any arbitration hereunder without the prior written consent of both parties.